

King Edwin Primary School



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Dear Parents/Carers,

We would like to inform you all of a scheme that temporarily increases data allowances for mobile phone users on certain networks. This is so that children and young people can access remote education if their face-to-face education is disrupted.

Who can get help

Schools, trusts and local authorities can request mobile data increases for children and young people who:

- don't have access to a [fixed broadband connection](#)
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

Children with access to a mobile phone on one of the following networks might be able to benefit:

- EE
- Sky Mobile
- Smarty
- Tesco Mobile
- Three
- Virgin Mobile

Other providers may join the scheme at a later stage.

The amount of data someone will get depends on their mobile network (see below for details). Some networks can't offer data to Pay-as-you-go (PAYG) customers.

When the request has been processed the customer will receive:

- a text message when their free data has been activated
- when their free data will end
- that this data can be used when tethering a mobile phone to another device for internet access

The Network Offers (please click on each link for info.):

- [EE](#)
- [Sky Mobile](#)
- [Smarty](#)
- [Tesco Mobile](#)
- [Three](#)
- [Virgin Mobile](#)



EE

Be aware that until the end of January, it may take EE some time to process requests.

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Please complete the following Forms link if you feel that your household can benefit from this offer.

<https://forms.office.com/Pages/ResponsePage.aspx?id=1LeB73X2IE08IYD9eQf-gp3sTAYn4aNOnKuwc4bSf-ZUQ0k5MkxTM0ZQMk1JWjZSWTU1SVdJV0U2TS4u>

Before submitting the form please read this [DfE Privacy Policy](#) .

DfE Privacy Policy

Those affected by the offer need to understand how we'll use their personal information.

Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

For more information please see the DfE [privacy information](#).

Kind regards,
Mr Callaghan-Wetton

